



U<sub>SER'S</sub>

Underground Storage Tank Contractor Portal

Office of the Illinois State Fire Marshal



June 2020

# **Revision Sheet**

Release No.	Date	Revision Description
Rev. 0	6/2013	Initial Release
Rev. 1	2/2014	Added screens and revised menu
	2/2015	Update document
	7/2018	Update document
	8/2019	Added new forms to document
	5/2020	Update document

# **1** TABLE OF CONTENTS

1	OVER	VIEW	_ 4
1.1		ystem Overview	_ 4
2		ING STARTED	
2.1		ccessing the Contractor Portal	
2.2		reating a Shortcut (Favorite) to the Contractor Portal System	
2.3	3 N	lain Menu	6
:	2.3.1	Contractor	
:	2.3.2	Forms / Applications	
:	2.3.3	Permits / Scheduling	8
:	2.3.4	Facility Information	_ 11
:	2.3.5	Help Information	_ 12
7	2.3.6	Home	_ 12
2.4	4 T	ables in the application	_ 12
<b>3</b>	ном	E	14
4	CONT	TRACTOR	15
4.1	l A		
4.2		ontractor Details	
4.3	3 C	ontractor Licensing Updates	_ 17
5	FORN	1S / APPLICATIONS	18
		nline Applications	
į	5.1.1	Eligibility and Deductible Applications	_ 18
5.2	2 0	nline Forms	_ 19
į	5.2.1	Annual Leak Detection Certification Test	_ 19
į	5.2.2	Certification of Abandonment-In-Place	_ 23
!	5.2.3	Certification of Abandonment-In-PlaceError! Bookmark not define	ıed.
į.	5.2.4	Certification of Removal	_ 25
į	5.2.5	Containment Sump Testing	
į	5.2.6	Drop Fuel Request	
	5.2.7	Like for Like Replacement	
	5.2.8	Motor Fuel Dispensing	_ 39
	5.2.9	Overfill Prevention Equipment Inspection	_ 40
	5.2.10		
	5.2.11		_ 49
5.3		liscellaneous	
	5.3.1	Forms List	_ 55
	5.3.2	Notification Form	_ 51
6	PERN	IITS / SCHEDULING	56

6.1	Emergency Repair Requests	56	
6.2	Permit Applications	60	
6.2	.1 Start a New Application	60	
6.2			
6.2		87	
6.3	Permit Amend / Extend / Cancel		
6.4	Replacement of Permit	90	
6.5	Permit List		
6.5	.1 Permit Number Info/Details		
6.5			
5.4			
6.6	Unexpired Permit Search		
6.7	Job Schedule Calendar	99	
6.8	Test Schedules	100	
7 FA	CILITY INFORMATION		
7.1 Facility Information (UST Search)			
В НЕ	LP INFORMATION		
8.1	Contractor Information / License Manual	103	
8.2	Help Manual	103	
8.3	TeamViewer Download		

# 1 OVERVIEW

## 1.1 System Overview

The Illinois State Fire Marshal's (OSFM) Underground Storage Tank Contractor portal is designed to allow contractors to schedule their own inspections. It provides increased flexibility in the scheduling of permitted activities.

With the UST Contractor Portal System contractors can:

- Login to a contractor account
- View lists and details of outstanding permits
- Schedule an inspection
- Create emergency repair requests
- Create and submit permit applications
- View permit information
- Maintain some contact information

# **2 GETTING STARTED**

# 2.1 Accessing the Contractor Portal



<sup>\*</sup> All data displayed in screen captures is for illustrative purposes only and may not reflect actual data.

The contractor will be assigned a User ID and Password by the OSFM. The User ID may be changed, but the password must be changed after the initial log in. The User ID and Password are case sensitive. If you forget your User ID or Password, there is a link on the page to retrieve that information.

This site is compatible with Internet Explorer 9 or greater. Running an older version of Internet Explorer may limit the functionality of the site. Current versions of other browsers should work with the site.

When logging in for the first time, changes to the account will need to be made:

- Change User ID, if desired
- Change the Password (Required)
- Create a Security Question and Answer (Required)
- Add a primary email to the account (Required)

# 2.2 CREATING A SHORTCUT (FAVORITE) TO THE CONTRACTOR PORTAL SYSTEM



- Click on Favorites or the "star"
- Select a folder
- Enter the Name (optional)
- Click Done

## 2.3 MAIN MENU



The Main Menu contains options you will access while using the UST Contractor Portal system.

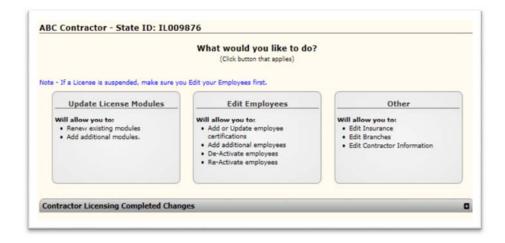
#### 2.3.1 Contractor

The contractor details section of the menu presents screens which allow the contractor to see information OSFM has been provided about the contractor.

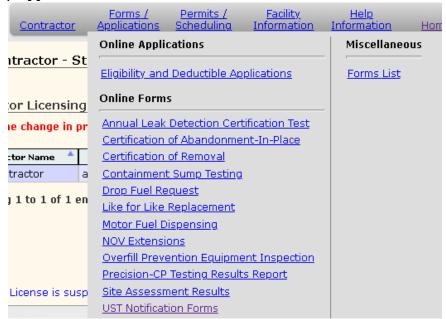
**ACCOUNT INFORMATION** screen will allow you to update the Security Question and Answer, the User ID, and the Password. The Contractor Number (State ID) cannot be edited as it reflects what OSFM contractor the account is connected with. The screen also allows updating email addresses and maintaining additional Signon IDs.

**CONTRACTOR DETAILS** screen displays contractor information on file for the contractor who is logged into the application. The information includes contact phone numbers, address, Licensed UST Modules, branch information, insurance information and their list of active employees.

**CONTRACTOR LICENSE UPDATES** window allows the contractor to renew or add license modules. It is also where the contractor will edit employee information, insurance branches and their own information.



# 2.3.2 Forms / Applications



**ONLINE APPLICATIONS: CONTRACTOR LICENSING APPLICATIONS** is only listed when a contractor is not logged into the website. This allows any corporation, partnership or other business entity that installs, removes, upgrades, repairs, tests or lines underground storage tanks in Illinois to submit an online application to apply for a license from Office of the State Fire Marshal.

ONLINE APPLICATIONS: ELIGIBILITY AND DEDUCTIBLE APPLICATIONS allows UST owners and operators planning to seek reimbursement of corrective action costs from the Underground Storage Tank Fund to submit an online application. See instructions further on in this document.

**ONLINE FORMS: ANNUAL LEAK DETECTION CERTIFICATION TEST** link will open a window that displays queues showing in what process the test form you submitted currently is. It also allows you to submit a new test form. See instructions further on in this document.

**ONLINE FORMS: CERTIFICATION OF ABANDONMENT-IN-PLACE** is an online form that does not require a contractor account in order to complete and submit the form. See instructions further on in this document.

**ONLINE FORMS: CERTIFICATION OF REMOVAL** is an online form that does not require a contractor account in order to complete and submit the form. See instructions further on in this document.

**ONLINE FORMS: CONTAINMENT SUMP TESTING** link will open a window that displays queues showing in what process the test form you submitted currently is. It also allows you to submit a new test form. See instructions further on in this document.

**ONLINE FORMS: DROP FUEL REQUEST** link will open a window that displays queues showing in what process the drop request you submitted currently is. It also allows you to submit a new Drop Fuel Request form. See instructions further on in this document.

**ONLINE FORMS:** LIKE FOR LIKE REPLACEMENT link will open a window that displays queues showing in what process the Like for Like Replacement form you submitted currently is. It also allows you to submit a new Like for Like Replacement form. See instructions further on in this document.

**ONLINE FORMS: MOTOR FUEL DISPENSING** is an online form that does not require a contractor account in order to complete and submit the form. See instructions further on in this document.

**ONLINE FORMS: OVERFILL PREVENTION EQUIPMENT INSPECTION** link will open a window that displays queues showing in what process the form you submitted currently is. It also allows you to submit a new form. See instructions further on in this document.

**ONLINE FORMS: NOV EXTENSIONS** link will open the NOV Extension Forms window. Queues are shown listing any NOV Extensions having been started and / or submitted being reviewed, approved or denied.

**ONLINE FORMS: PRECISION-CP TESTING RESULTS REPORT** link will open a window that displays awaiting, being reviewed and approved queues. The window will also have a button that will allow you to fill out a new report form. See instructions further in this document.

**ONLINE FORMS: SITE ASSESSMENT RESULTS** is an online form that does not require a contractor account in order to complete and submit the form. See instructions further on in this document.

**ONLINE FORMS: UST NOTIFICATION FORM** is an online form that does not require a contractor account in order to complete and submit the form. See instructions further on in this document.

**MISCELLANEOUS: FORMS LIST** allows contractors to view a history of their submitted forms. See instructions further on in this document.

## 2.3.3 Permits / Scheduling

Information about the contractor's permits and job schedules.



**PERMITS: EMERGENCY REPAIR REQUESTS** is displayed in sections according to their status. Not Submitted Applications, Submitted Applications, Approved Applications Waiting on a Permit, Approved Applications, Denied Applications and Cancelled Applications.

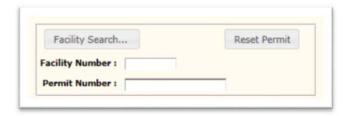
The contractor may also create new emergency repair requests and edit/view existing requests.

**PERMITS: PERMIT APPLICATIONS** is where the contractor's list of Applications Awaiting Action, Applications in Progress and the Denied Applications. Applications Awaiting Action are applications that have not yet been submitted for approval or have been rejected for additional information. Applications in Progress have yet or are being reviewed for approval.

**PERMITS: PERMIT AMEND/EXTEND/CANCEL** will allow a contractor to locate a permit by searching on the Facility Number or the Permit Number. If neither is known, there is an advanced search that can be used.

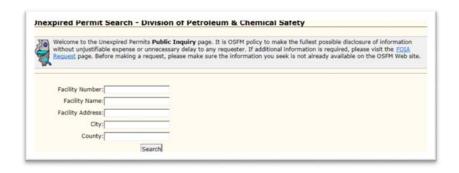


**PERMITS: REPLACEMENT OF A PERMIT** may expire before the job has been completed. In some instances, a permit may have been voided. A contractor can apply for a replacement copy by using the Replacement of a Permit process.



**PERMITS: PERMIT LIST** displays approved permits for the contractor. By default, current permits which may be scheduled are displayed. A full history of permits may be selected. Permit details can be viewed and permits may be scheduled from this screen.

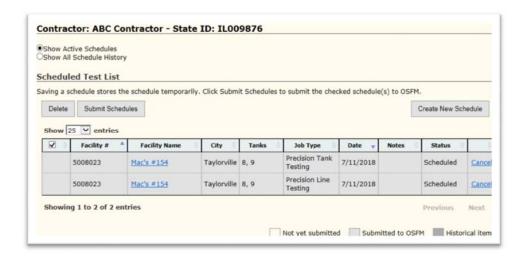
**PERMITS: UNEXPIRED PERMIT SEARCH** link will take the contractor to the Unexpired Permits **Public Inquiry** page.



**SCHEDULING: JOB SCHEDULE CALENDAR** link will take the contractor to a calendar view of their scheduled jobs.



**SCHEDULING: TEST SCHEDULES** screen provides a way to schedule "Required Job Schedules for Testing". It also displays previously scheduled testing jobs.



# 2.3.4 Facility Information

The Facility Information link takes a contractor to the UST Public Inquiry page.



## 2.3.5 Help Information



**HELP MANUAL** opens this document.

**CONTRACTOR INFORMATION/LICENSE MANUAL** is where you will find out more on how to fill out and submit an application.

**TEAMVIEWER DOWNLOAD** is used If you need help with an application.

#### 2.3.6 Home

This is the default screen when logging in to the system. Any issues with the contractor's licenses are displayed. Notices from OSFM to the contractors are displayed. Also displayed are any job schedules which have been entered but not submitted.



## 2.4 TABLES IN THE APPLICATION

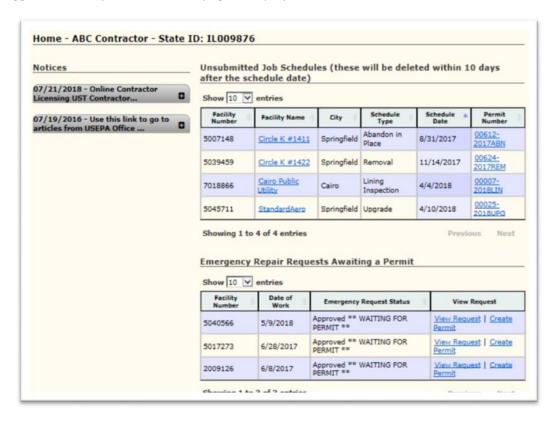
Most tables in the system will have the following features:

- 1. The ability to select the number of rows by 10, 25, 50 or 100 to display in the table at a time.
- 2. Sort the table by clicking on the column headers. Click once to sort ascending. Click again to sort descending.
- 3. Displays which rows are shown in the table out of how many total rows.
- 4. Previous and Next buttons/links to allow paging through the table



# **3 HOME**

Once logged into the system the Home page is displayed.

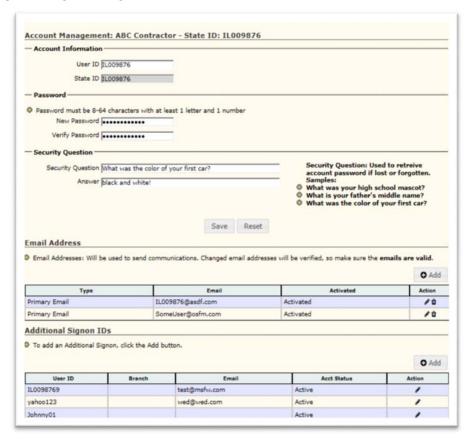


There are several components to this screen.

- 1. **Notices**: Any notices from OSFM will appear on this page.
- 2. **Unsubmitted Job Schedules**: Any permit not submitted or testing job schedules will be displayed.
- 3. **Emergency Repair Requests Awaiting a Permit**: An Emergency Repair Request having been submitted but not yet having a permit applied for will show on this list.
- 4. **Unscheduled Permits Expiring in 60 Days**: Permits not having yet been scheduled for work and expiring in 60 days or less will show on this list.

# 4 CONTRACTOR

# 4.1 ACCOUNT INFORMATION

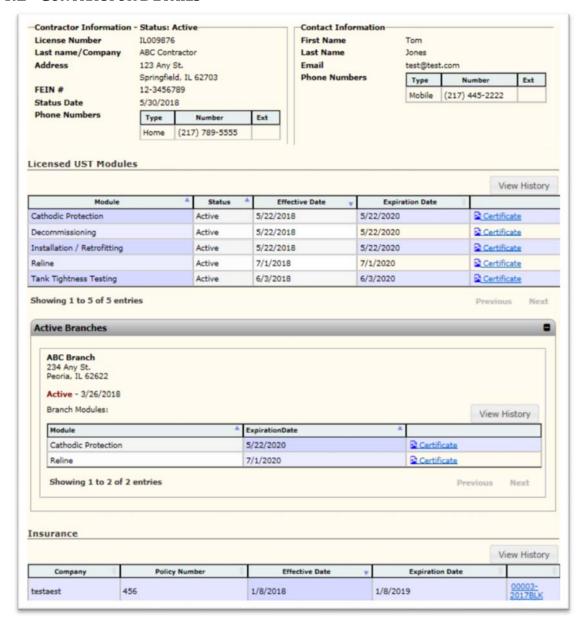


This screen will allow you to update the Security Question, the Answer to the security question, the User ID, and the Password. The Contractor Number cannot be edited as it reflects what OSFM contractor the account is connected with. The screen also allows updating email addresses and maintaining additional Signon IDs.

The account management screen for an Additional Sign-on account is similar to the main account management screen.

- Enter the new User ID on the screen and click the Add ID link.
- Two additional items are available on the sign-on account management screen.
- There is a dropdown that allows the account to be connected to a branch.
- There is a checkbox which may be used to inactivate the sub-account.
- To edit a sub-account, click on the Edit link for the user.
- Click the Save button after making any changes.

# 4.2 CONTRACTOR DETAILS



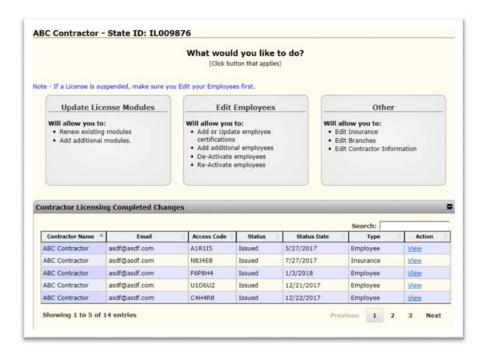
The Contractor Details screen displays the information OSFM has on file for the contractor.

Contractor Information, Licensed UST Modules, Active Branches, Insurance, and a list of their Certified Employees.

- By default, only the active items are displayed. Click the toggle button next to "View History" and all records for the contractor will be displayed.
- When there is an uploaded document such as insurance or certification, click on the link to open it for viewing. Note: No changes can be made to these documents.

# 4.3 CONTRACTOR LICENSING UPDATES

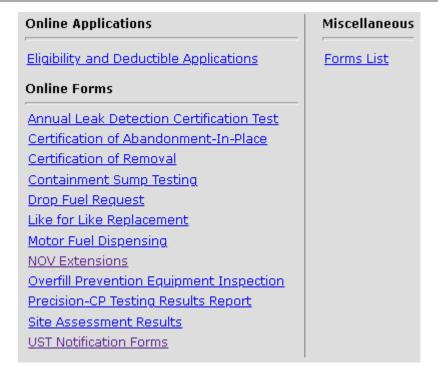
On the Contractor Licensing Renewals page, you can edit your Contractor information, renew a module license, add a module, add or edit a branch and add or edit an employee. There is a question of 'What would you like to do?'. Each box is a selection area that you can click on. We will call this selection area a button. When you click on the button, a new window will open where you will be given more choices that will help you select the type of application you need to complete.



The Contractor Licensing Updates screen will 'walk' you through which type of update or addition needs to be made.

- Only one application may be submitted for approval at a time. An 'application' includes anything
  that needs to be approved by OSFM staff: renewals, module additions, employee
  edits/additions, edits to contractor information and insurance updates. You will not be able to
  start another application until 1. You delete the existing one listed. Or, 2. Complete and submit
  for OSFM staff to approve.
- Completed changes may be viewed by clicking on the View link for that record.
- Page through the list of changes by using the numbered links.

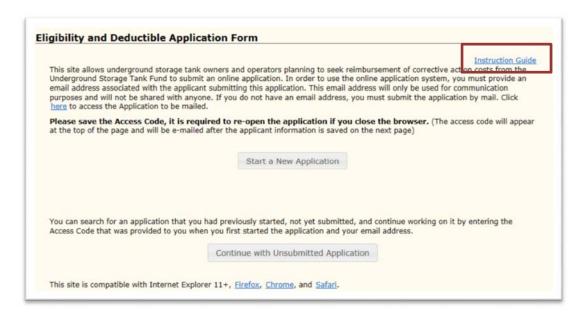
# **5 FORMS / APPLICATIONS**



## **5.1 ONLINE APPLICATIONS**

# 5.1.1 Eligibility and Deductible Applications

When you choose to fill out an Eligibility and Deducible application, you will be taken to the screen below. Use the Instruction Guide link to open instructions on how to complete the form.



# 5.2 ONLINE FORMS



Annual Leak Detection Certification, Containment Sump Testing Form, Drop Fuel Request, Like for Like Replacement and Overfill Prevention Equipment Inspection Form Online Forms will have queues where the form you have started may be found. Depending on the form, you may see the following queue's:

- Form(s) Awaiting Action From You
- Being Reviewed by OSFM
- Approved Forms
- Denied Applications

Each queue will have the number of items in the queue shown in parenthesis as part of the queue name. e.g. (4)

## 5.2.1 Annual Leak Detection Certification Test



To start an application, click on the Start New Annual Leak Detection Certification Test Form.

If you want to continue with one that you've already started it will be shown in the 'Form(s) Awaiting Action From You' queue. Click on the Edit link.



Enter the contact information and click on the Save and Continue button.



Enter the Facility ID or do an advanced search using the Facility Search button.

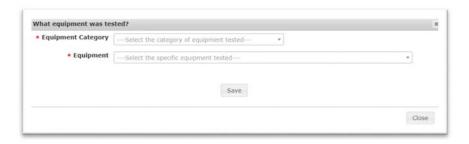
Select the facility from the list. Click Save and Continue.



Select the items to be tested.

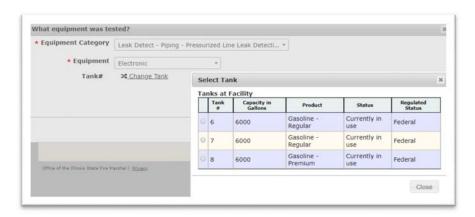
If there was an equipment item added on a different form type before OSFM has approved it (e.g. Like-For-Like form) or an approved permit before it's completed (e.g. Upgrade), it will be noted as such in the Notes column.

If the item isn't listed, click on Device Tested Not Found Below button. Select the Equipment Category and the Equipment from the drop down. Click Save and Close.



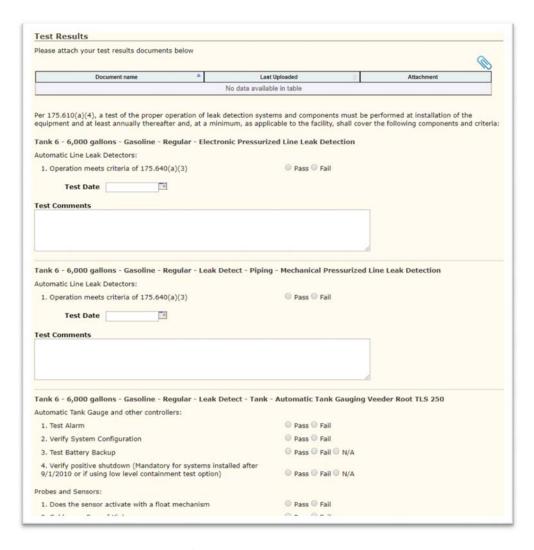
Select the tank to associate the equipment with.

#### Click Save > Close



The newly added item, checked, will show under the tank that was selected.

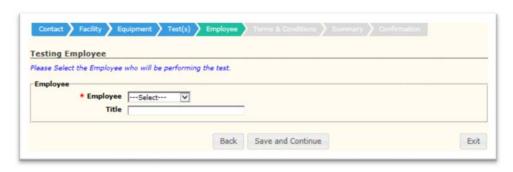
Click Save and Continue.



For each item that was selected, a list of components and criteria will need to be checked as Pass or Fail.

The Test Date will need to be completed.

A place for Test Comments are available.



Select the name of the employee that is performing the test.

Enter a title for that employee. Click on Save and Continue.



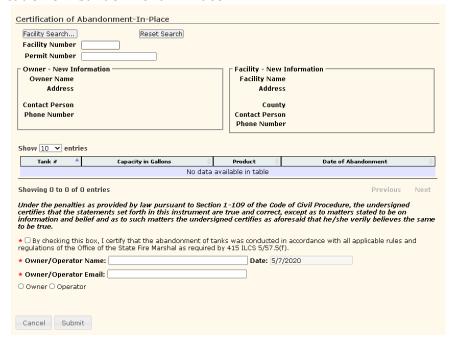
Place a check mark in the 'By Checking this boy, I certify....'. Click on Save and Continue.

The summary page will open for you to review. Click on the Complete button.



If the form was submitted with any items as 'Fail', you will see the confirmation saying that the form needs to be reviewed by OSFM.

## 5.2.2 Certification of Abandonment-In-Place



Enter the Facility or Permit Number. If you entered the facility number, select the Permit Number.

If the permit is not found, you will receive a message:



If the permit is found, the tanks will be listed.

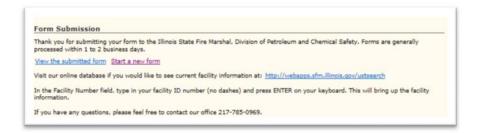
Place a check in the 'By checking this box, I certify....'.

Enter the Owner/Operator Name.

Enter the Owner/Operator Email.

Select if the person entered is the Owner or Operator.

Click on the Submit button.



You will be given the option view the submitted form or start a new one.

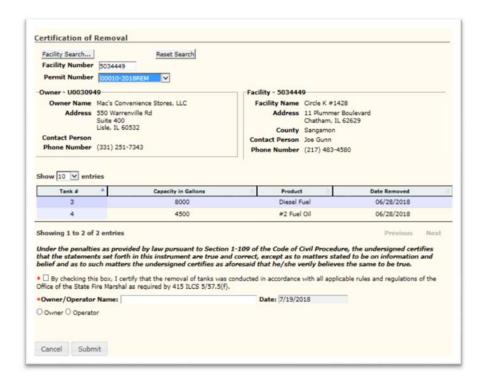
# 5.2.3 Certification of Removal



Enter the Facility or Permit Number. If you entered the facility number, select the Permit Number. If the permit is not found, you will receive a message:



If the permit is found, the tanks will be listed.



Place a check in the 'By checking this box, I certify....'.

Enter the Owner/Operator Name. Select if the person entered is the Owner or Operator.

Click on the Submit button.

You will be given the option view the submitted form or start a new one.

## **5.2.4** Containment Sump Testing



To start a Containment Sump Testing Form, click on the Start New... button.

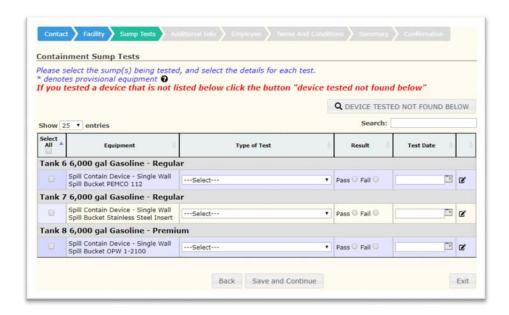
To continue with one that has already been started, click on Edit in the Action column for that form.



Enter the contact information and click Save and Continue.



Enter the Facility ID or it the id is unknown, use the Facility Search button to do an advanced search. Click on Save and Continue.



Select the devices that will be tested. If the piece of equipment is not selected, click on DEVICE TESTED NOT FOUND BELOW button.



Select the Equipment Category and Equipment.

Select the tank the equipment being tested is associated with

Under Test Information, select the Type of test

Select Pass or Fail according the test results

Set the Test Date

Click Save > Close

On items having already been listed, select the type of test being performed.

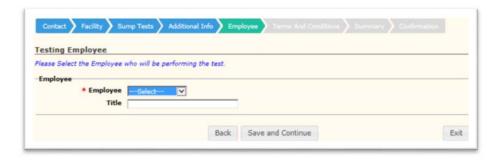
Select if the test passed or failed.

Set the test date.

Click on the Save and Continue button.



Enter any comments about the test. Click on the Save and Continue button.



Select the employee who will perform the test.

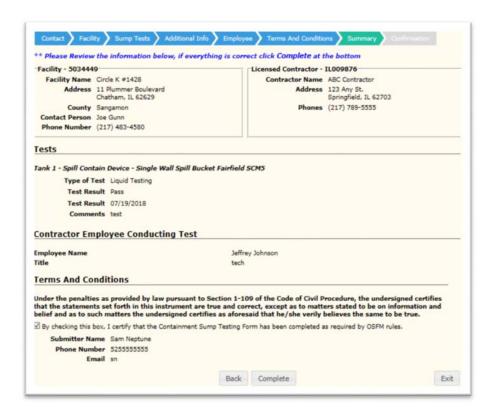
Enter that employee's title.

Click on Save and Continue.

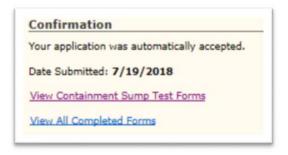


Place a check in the 'By checking this box,...'.

Click on Save and Continue.

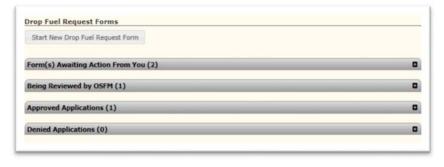


Review the test form, click on the Complete button.



You will be shown a confirmation screen. You can view the test form just completed or all forms having been completed. To exit, click on the Exit button.

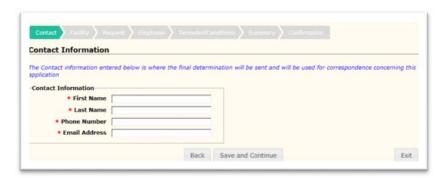
## 5.2.5 Drop Fuel Request



Underground Storage Tank Contractor Portal User's Manual

To complete a Drop Fuel Request that had been started, click on the Edit link under the 'Forms Awaiting Action From You' queue.

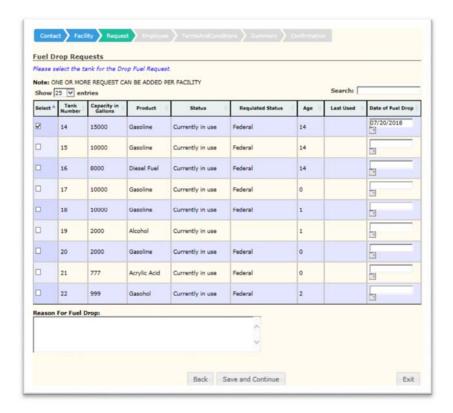
To start a new one, click on the Start New Drop Fuel Request Form.



Enter the contact information. Click on Save and Continue button.



Enter the Facility ID. If the id is not known, click on the Facility Search to do an advanced search. Click on Save and Continue.

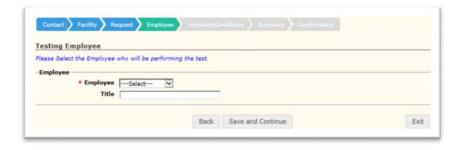


Select the tank(s) that are included in the request.

Set the Date of Fuel Drop.

Enter reason for the fuel drop.

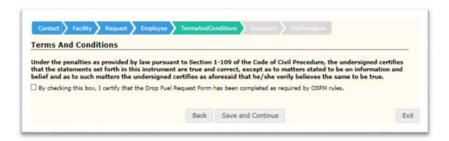
Click on Save and Continue.



Select the employee who will perform the test.

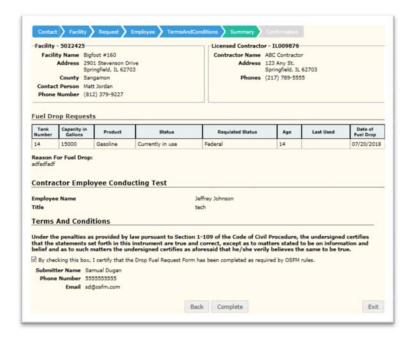
Enter a title for the employee.

Click on Save and Continue.



Place a check in the 'By checking this box, I...'.

Click on the Save and Continue button.



Review the summary.

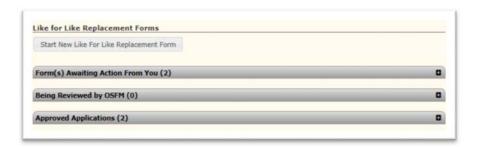
Click on the Complete button.



You will be shown a confirmation screen. You can view the test form just completed or all forms having been completed. To exit, click on the Exit button.

## 5.2.6 Like for Like Replacement

The options that can be selected on the like for like form can only allow for an exact to exact (make/model), with the exception of spill buckets and overfill devices (drop tubes). These two options can change the make/model. One exception is the spill bucket. It can't go from a single wall to a double wall. That is not allowed under a like for like.

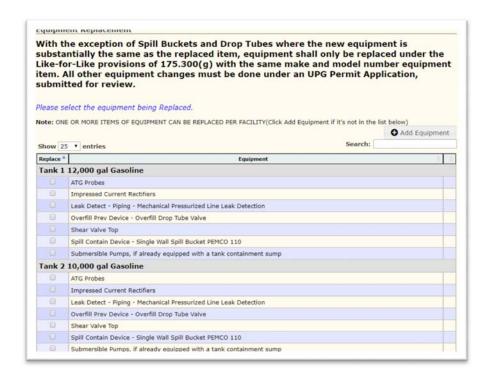


To complete a Like for Like Replacement Form that had been started, click on the Edit link under the 'Forms Awaiting Action From You' queue.

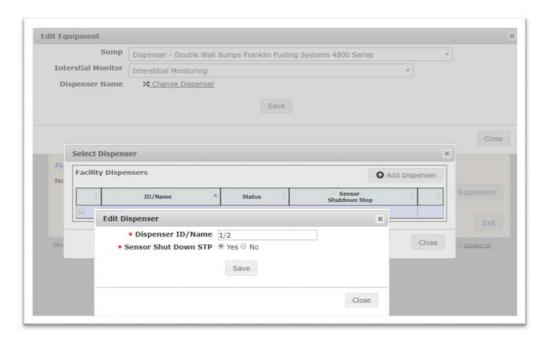
To start a new one, click on the Start New Drop Fuel Request Form.



Enter the contact information. Click on Save and Continue button.



If the equipment item being replaced is not listed, click on the Add Equipment button.



Select the Sump, Interstial Monitor.

If a dispenser is not listed, use the Add Dispenser.

Enter a name and answer if the Sensor Shut Down STP question.

Save > Close; Save > Close

Underground Storage Tank Contractor Portal User's Manual

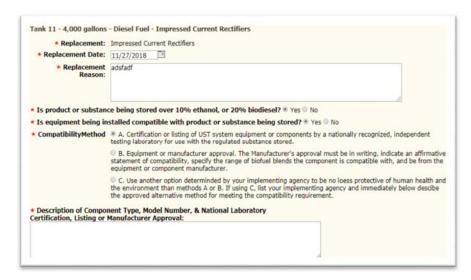
The newly added dispenser will be listed at the bottom under its own heading.

If any other piece of equipment is being replaced, select the equipment.

Click on the Save and Continue button.



For each piece of equipment selected, select the replacement item if needed. Set the Replacement Date and enter a reason for the replacement.

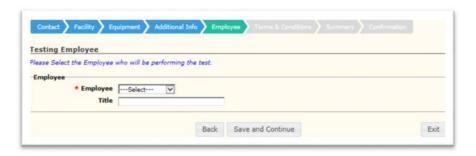


You may also receive a message on an equipment item.



Complete any additional fields.

Click on the Save and Continue button.



Select the employee from the list that will be doing the work.

Enter the employee's title.

Click on Save and Continue.



Place a check in the 'By checking this box, I...'.

Click on Save and Continue.

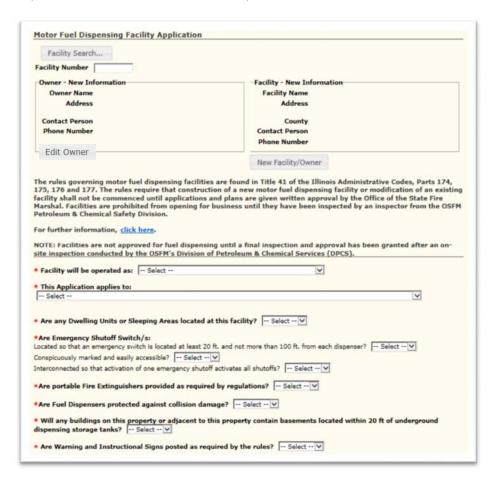


Review the summary page.

Click on Complete.

## 5.2.7 Motor Fuel Dispensing

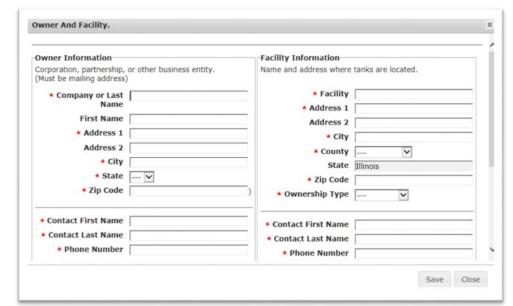
Enter the Facility Number if known or use the Facility Search to do a more advanced search.



If the current owner's information needs to be updated, click on the Edit Owner button. Enter the changes needed. Click on the Save button, then Close.



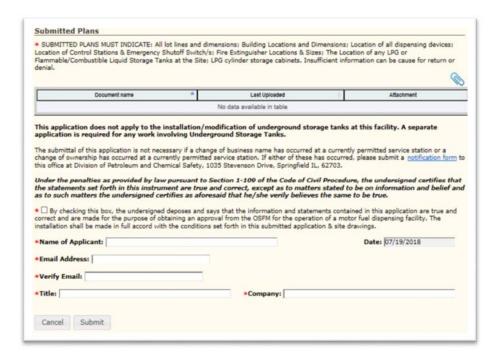
Underground Storage Tank Contractor Portal User's Manual



If the facility is new, use the New Facility/Owner button to add the facility and owners information.

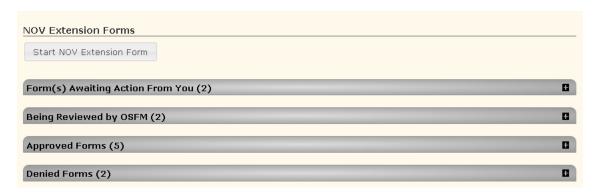
Answer all questions on the application and upload the Submitted Plans.

Click on the Submit button when form is complete.



## 5.2.8 NOV Extensions

In order to request an NOV Extension, the enforcement should be a UST Enforcement Type and in Pending status.



Forms Awaiting Action From You – displays NOV Extensions that were started but not yet submitted. To complete one, click on the Edit link in the Action column. If the extension is no longer needed, click on the Delete link in the Action column.

Being Reviewed by OSFM – displays NOV Extensions that have been submitted by the contractor signed in and are being reviewed for approval by OSFM staff.

Approved Forms – displays NOV Extensions that have been submitted by the contractor and approved by OSFM staff.

Denied Forms - displays NOV Extensions that have been submitted by the contractor and denied by OSFM staff

Start NOV Extension Form – click on the Start NOV Extension Form button to start a new NOV Extension being requested.

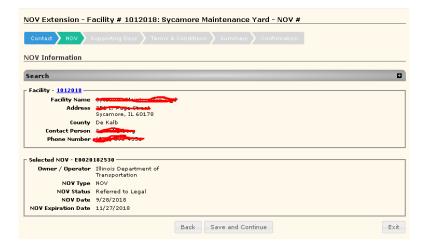
- Enter Contact Information
- Save and Continue



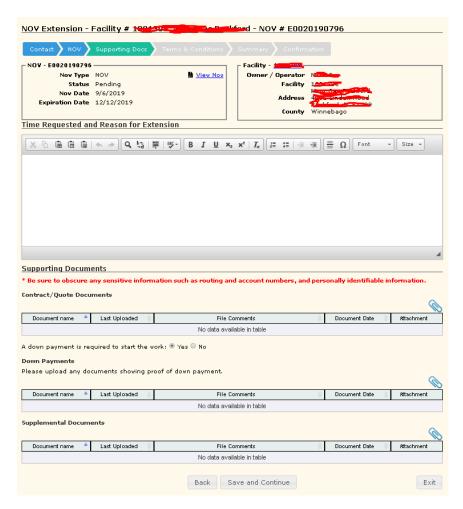
Enter the Enforcement # or do a Facility Search



Save and Continue.



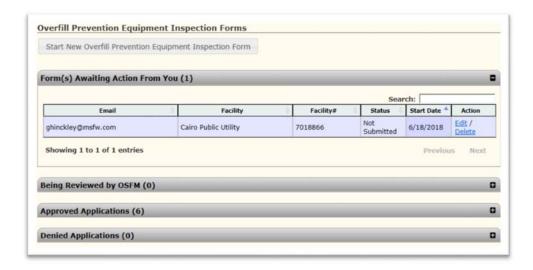
- NOV Information window displays the Facility and Owner information.
- Save and Continue.
- . The selected NOV is not in an eligible status: ReferredtoLegal, Please delete, Eligible Status(es) are: Pending
- The selected NOV is not of an eligible type: Motor Fuel Disp. Please delete. Eligible Type(s) are: UST
  - If the NOV is not eligible, there will be a message displayed.



- Enter information in Time Requested and Reason for Extension.
- Upload files (\* Be sure to obscure any sensitive information such as routing and account numbers, and personally identifiable information.):
  - o Upload Contract/Quote Documents
  - Upload Down Payment information
  - Upload any Supplemental Documents
- Save and Continue.
- On the Terms & Conditions window, select the box.
- Save and Continue.
- Review the summary window.
- Save and Continue
- A confirmation window will show that the submission was successful.

# **5.2.9 Overfill Prevention Equipment Inspection**

The Overfill Prevention Equipment Inspection window has 4 queues. To continue with one that has already been started and not yet completed, expand the Forms Awaiting Action From You queue. Click on the Edit link.



To start a new one, click on the Start New Overfill Prevention Equipment Inspection Form button.

• Enter the contact information.

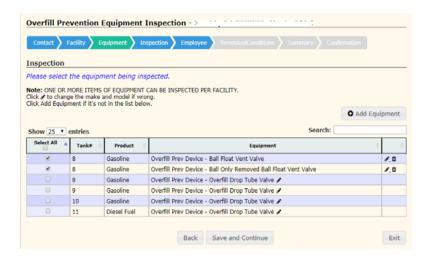


• Click on Save and Continue.



• Enter the Facility Number if known or use the Facility Search to do a more advanced search.

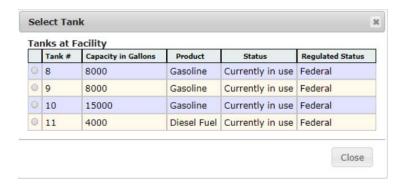
Underground Storage Tank Contractor Portal User's Manual



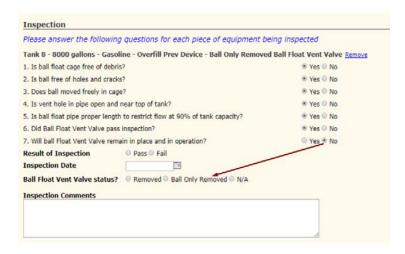
- Select the items to be inspected.
- Select the Add Equipment button if the equipment item is not listed.



- Select the piece of equipment from the list.
- Select the tank that the newly added piece of equipment belongs to



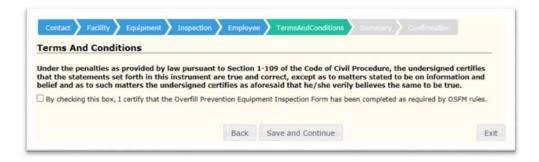
- Click Close, click Save, Click Close.
- Click on Save and Continue.



- Check the items for each item selected to affirm that the task was inspected.
- Note: Depending on the piece of equipment, questions will vary.
- Select if the test passed = Yes, failed = No.
- Enter the inspection date.
- Click on Save and Continue.



- Select the employee.
- Enter the title of the employee.
- Click on Save and Continue.



- Place a check in the 'By checking this box...'.
- Click on Save and Continue.
- Review the summary page and click the Complete button.

# Confirmation Your application was automatically accepted. Date Submitted: 7/24/2018 View Overfill Prevention Inspection Forms View All Completed Forms

• You will be shown the Confirmation window. You can view the inspection form just completed or all completed forms.

# **5.2.10 Precision-CP Testing Results Report Forms**

There are 3 queues listed:

Forms Awaiting Action From You – these are forms that have been started but not yet submitted to OSFM.

- Click on the Edit link to continue with the form.
- Click on the Delete link to delete the form.

Being Reviewed by OSFM – these are forms that have been submitted to OSFM and are awaiting their approval.

• Click on the View link to view the form.

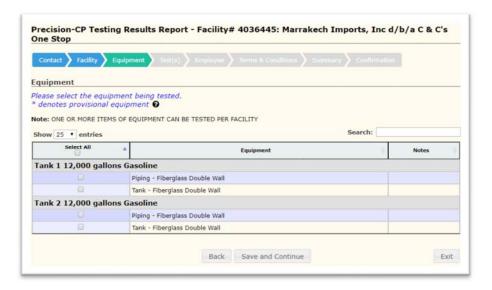
Approved Forms – these are forms that have been submitted and approved by OSFM.

- Click on the Form link to view the form.
- Click on the View PDF link to view form in PDF format.

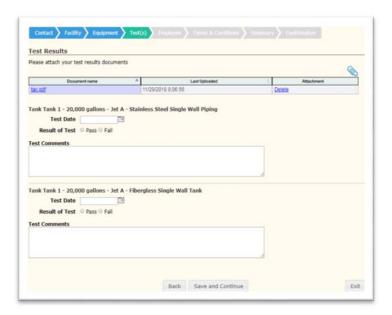
To start a new report, click on the Start New Tank Testing\Failure Results Report Form button.



- Enter your contact information. Click on Save and Continue.
- Enter the facility number or do a Facility Search. Click on Save and Continue.



- Select the equipment items being tested.
- If there was an equipment item added on a different form type before OSFM has approved it (e.g. Like-For-Like form) or an approved permit before it's completed (e.g. Upgrade), it will be noted as such in the Notes column.
- Click on Save and Continue.

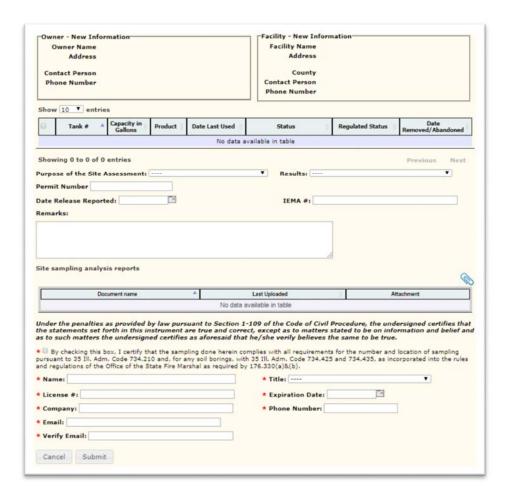


- Attach the test results document.
- Complete the remaining fields. Click on Save and Continue.
- Select the employee, add the employee's title. Click on Save and Continue.
- Place a check in the Terms and Conditions. Click on Save and Continue.
- Review the Summary page.
- Click the Complete button.

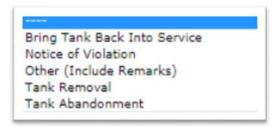
## **5.2.11 Site Assessment Results**

Enter the Facility Number if known or use the Facility Search to do a more advanced search.

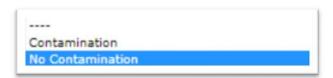
• Select the tank(s) that will being having the assessment performed.



Select the purpose of the site assessment.



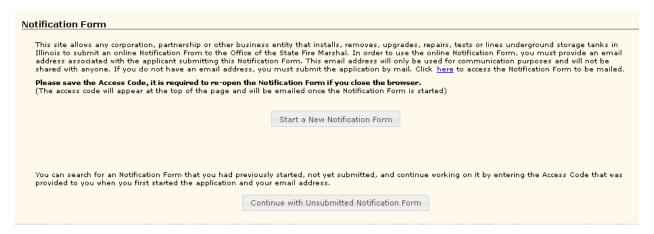
Select the results of the site assessment.



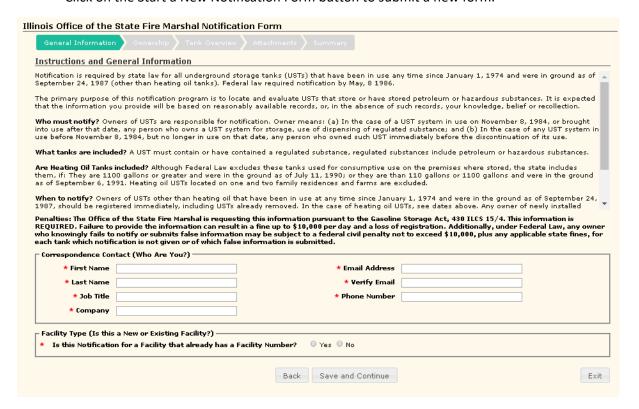
- Complete the rest of the fields and upload the Site sampling analysis report(s).
- Click on the Submit button.

## **5.2.12 UST Notification Forms**

This site allows any corporation, partnership or other business entity that installs, removes, upgrades, repairs, tests or lines underground storage tanks in Illinois to submit an online Notification Form to the Office of the State Fire Marshal. In order to use the online Notification Form, you must provide an email address associated with the applicant submitting this Notification Form. This email address will only be used for communication purposes and will not be shared with anyone. If you do not have an email address, you must submit the application by mail.



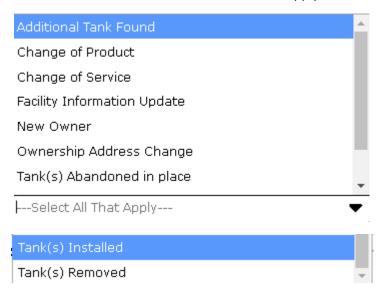
- To submit an UST Notification Form, click on Forms / Application link in the menu bar.
- Click on UST Notification Form under the Online Forms section.
- Click on the Start a New Notification Form button to submit a new form.



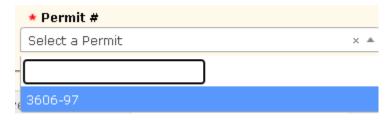
- Enter the information in the Correspondence Contact fields.
- Answer if the facility already has a Facility Number.
  - Yes Enter the Facility Number. Use the Search option to locate the facility number if needed.



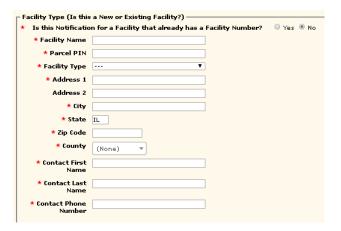
- The information for the facility will be shown.
- Reason for Notification select from the list all that apply.



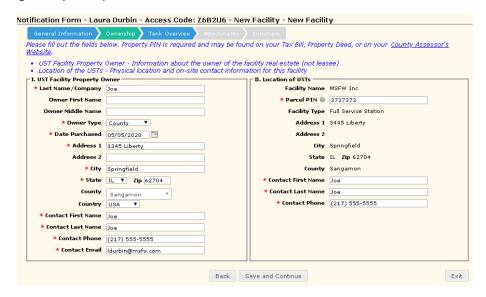
Depending on the selection, select the Permit number.



o No – Enter the information in the fields for the facility



- Save and Continue
- A pop-up window showing which documents will be required in order to complete the UST Notification submittal.
- Click OK
- Save and Continue
- Enter the field data for both UST Facility Property Owner and Location of USTs
- For existing facility, Complete the Contact information, Date Purchased and Parcel PIN.



- Save and Continue
- For Existing facility:
  - o Edit a tank that is listed
  - OR Add Existing Tanks
- For a facility without a Facility Number:
  - o Add Existing Tanks
  - OR Add New Tank



- Fill out the Tanks information
- Save and Continue



- Save and Continue
- Continue answering the Tank Construction questions.
- o Save and Continue
- A verification message asking if you are done adding tanks. OK
- Complete uploading the necessary documents
- Save and Continue
- Submit Application.

To locate one that has already been started but not yet submitted to OSFM:

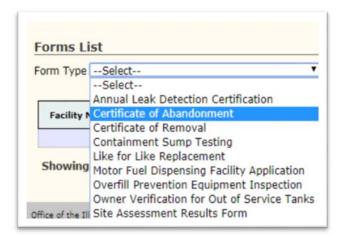
• Click on the Continue with unsubmitted Notification Form button.



- Enter the Access ID and email from the Unsubmitted Notification.
- Search
- Continue following as in the above instructions.

# 5.3 MISCELLANEOUS

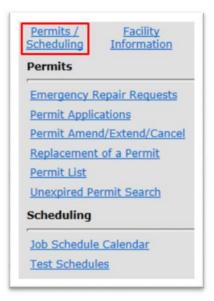
## 5.3.1 Forms List



- From the Form Type select the form that you would like to view.
- Only forms that was completed by the contractor signed in will be returned.
- Click on the View Form under the Action column. A PDF file will download that you can open and view the form.



# 6 PERMITS / SCHEDULING



# **6.1 EMERGENCY REPAIR REQUESTS**



The list of emergency repair requests submitted by the contractor will be listed in either Submitted Application or the Approved Applications Waiting on a Permit section. To view a request click the "View Request" link.

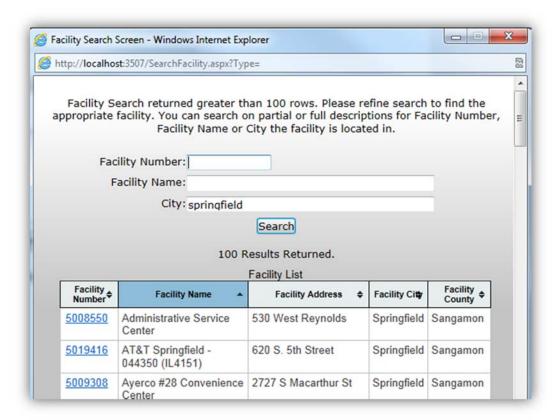
To create an emergency repair request, click on the Create Emergency Repair Request button. The Emergency Repair Request screen will open. The contractor information will be pre-populated with the logged in contractor information.

Contractor Number: (L009876 Contractor Name: ABC Contractor Emergency Repair Status: New request		Facility Number: Facility Search  Facility Name:  Date of Work:							
					Install/Retrofitting Cacility Tanks	Cathodic Protection	D'		
					Include Tank	Tank Number	Capacity	Product	Tank Status
Please specify all work	that is being request	ed and the reason	for this emerg	gency repair					
Please specify all work	that is being request	ed and the reason	for this emerg	gency repair					
Please specify all work	that is being request			gency repair					
		gree to the following	g statements	^					
Click the following lii Installation of a flex of dispenser requires th	Please Review and Ag	gree to the followingency Repairs Sec ping, or other tran ump or a dispens	g statements ction (175.710 nsitional compo er sump (Secti	) onents beneath the					
Installation of a flex of dispenser requires the following link to revie Repaired piping cannot	Please Review and Ag nk to review the Emer connector, any riser pi e presence of a tank s	gree to the following gency Repairs Sec ping, or other transump or a dispensi umps Section (17: exceed 50% of th	g statements ction (175.710 nsitional compo er sump (Secti 5.410) e total piping l	) onents beneath the on 175.410). Click th					

To select a facility, type in a facility number (i.e. 5008550) or click on the Facility Search... button.

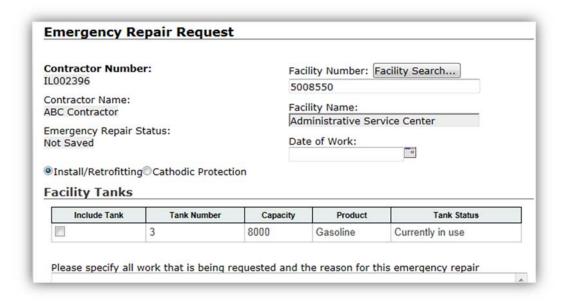
If you enter the Facility Number, tab out of the Facility Number field to populate the facility information.

If the Facility Number is unknown, click the Facility Search button to open the Facility Search Screen. Search on partial or full descriptions for Facility Number, Facility Name or the City the facility is located in.



The search results will provide a list of facilities matching the entered search criteria (i.e. City: springfield). Click on any of the headers to sort the results by that column. The default sort is by facility name ascending. Clicking on a column header twice will change the sort to descending.

Click on the Facility Number hyperlink to populate the emergency repair request fields.

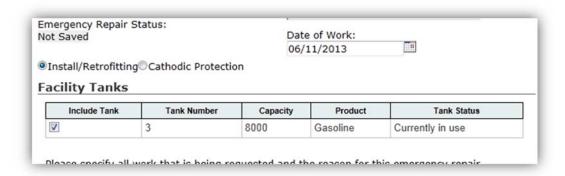


Underground Storage Tank Contractor Portal User's Manual

Enter the date the work takes place or click on the calendar to open a calendar to select the date from.

Select whether the emergency repair is Install/Retrofitting or Cathodic Protection work.

Select which tank(s) at the facility the emergency repair is for.



Specify all work that is being requested and the reason for the emergency request in the textbox on the screen.

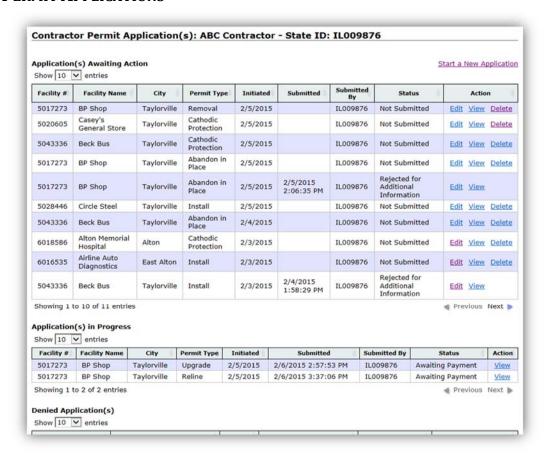
Review the Emergency Repair rules by clicking on the link. Then click the checkbox saying you have read and understand the rules.

The Save button saves the current information without it being submitted. This keeps the entered fields and prevents having to re-enter the information again. Use this if you cannot complete the whole emergency request at one time.

The Submit button submits the emergency request to OSFM for approval. If there are no errors, the system will return to the Permit List screen. OSFM will review the permit and either approve or reject it. An email will be sent informing you of the outcome of the review.

The Cancel button will delete the information entered in the fields since the last save.

## 6.2 PERMIT APPLICATIONS



The Permit Applications window displays 3 lists; Applications Awaiting Action, Applications in Progress and Denied Applications. The contractor can start a new application from this window, edit applications that have not yet been submitted, make corrections to applications that have been returned and view applications already submitted.

The status of an application shown in the Status column in the Applications Awaiting Action section will be either "Not Submitted" or "Rejected for Additional Information". These application need to be edited by the contractor and submitted.

The status in the Applications in Progress section will display "Submitted", "Awaiting Payment" or "Review In Progress". These applications can only be viewed, but not edited, by the contractor.

## 6.2.1 Start a New Application

Creating a new application will take you through a series of screens. Click on "Start a New Application" link in the upper right corner of the Permit Applications window to start the application.



When working through the application screens there is a list of instructions displayed in blue text of what is needed in order to complete the current screen and how to use the screen. Each of the items listed will need to be completed before moving to the next screen in the process. These required items will have a red asterisk (\*) next to them. If one or more of the required items has not been completed, a "Please fix the following errors:" message showing which items will be given when saving the current screen. NOTE: Information needed is dependent on the type of application being processed.

Fill out or upload a Summary of Work. Enter the Authorized Representative information and agree to the Terms and Conditions

Please fix the following errors:

Please upload the Site Plan

There are three buttons located at the bottom of the window as you move through the application process.

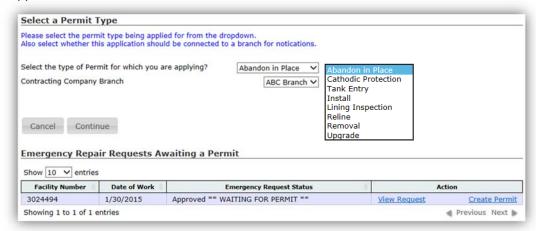


- Back Clicking on the Back button will show a dialog with Save, Discard and Cancel options.
  - Save clicking on Save will save any information entered on the current window and return to the previous screen.
  - O **Discard** clicking on Discard will not save any of the information that was entered on the current window and return to the previous screen.
  - o Cancel clicking on Cancel with cancel and remain on the current window.
- Exit Clicking on the Back button will show a dialog with Save, Discard and Cancel options.
  - Save clicking on Save will save any information entered on the current window and exit the application.
  - Discard clicking on Discard will not save any of the information that was entered on the current window and exit the application.
  - o Cancel clicking on Cancel with cancel and remain on the current window.

• Save & Continue will save the information on the current window and move to the next window in the application process.

## 6.2.1.1 Select a Permit Type

After selecting the "Start a New Application" link, the **Select a Permit Type** window opens allowing the contractor to select the type of Permit being applied for. Only the permit types the contractor has an active license for are available in the drop down. It also allows them to select a branch of the company, if applicable.



Depending on the type of permit selected, there may be additional questions to answer. Abandon in Place and Upgrade:



#### Removal:



Once the selections have been made, click on the Continue button.

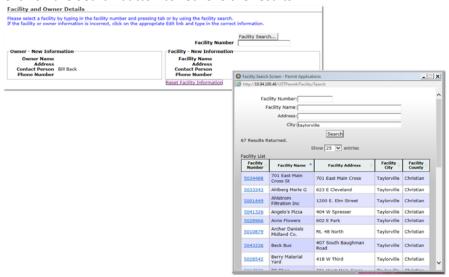
### 6.2.1.2 Facility and Owner Details

The Facility and Owner Details window opens.

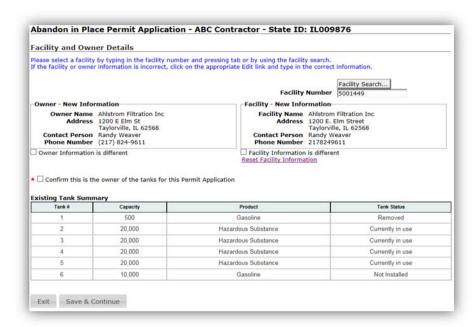
1. Enter the Facility Number and hit the Enter key to have the Owner and Facility information areas auto fill.



- 2. If the number is unknown, click on the Facility Search button. Either the facility number, name, address or the city may be entered.
- 3. Click on the Search button to retrieve the results.



4. Select the facility by clicking on the Facility Number link. The Owner and Facility information areas auto fill with the selected facility information.



5. A list of tanks are displayed in the Existing Tank Summary. Click the Save & Continue button located at the bottom of the window.



- 6. A new facility may be added using the Add/Edit New Facility Information link.
- 7. Click on the Confirm button after entering the facility information.

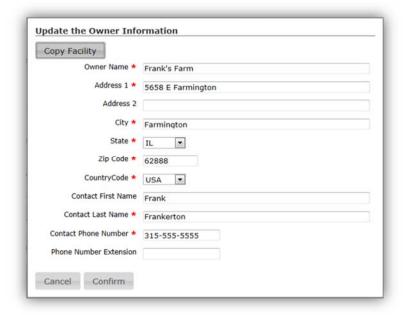


Underground Storage Tank Contractor Portal User's Manual

8. To add new owner information on the new facility, click on **Edit Owner Information** link.



9. Fill in the owner information. If the owner information is the same as the facility, click on the Copy Facility button. The owner information will populate with the facility information.



10. Click on the Confirm button to save.

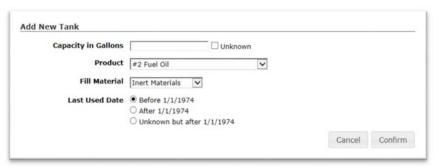
## 6.2.1.3 Tanks

On the **Tanks** window, a list of tanks that the facility has that qualify for permitting is listed.

- 1. The Tanks window select the tank(s) that will be worked on. The Tanks window will look slightly different for each permit type being submitted.
  - a. For **Abandon In Place** there is a Fill Material drop down that needs to be set for the tank selected. New tanks may also be added by clicking on Add New Tank link.



b. **Removals** show if it was Pre 1974 determined from the Last Used Date.



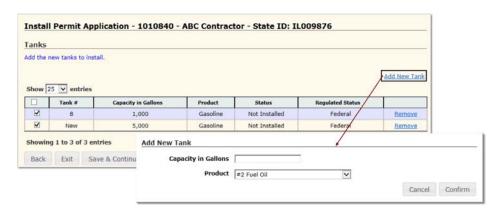
i. New tanks may also be added by clicking on Add New Tank link.



**c. Cathodic Protection and Upgrade** only give the option to select the tank being worked on.



- **d. Installs** application types will not list any tanks but gives you the ability to add new ones. Use the "Add New Tank" link.
  - i. By default, the Regulated Status of a tank is Federal.



**e.** For **Tank Entry**, **Lining Inspection** and **Reline** the Tank window has settings for Manway and Work to be Performed.

Underground Storage Tank Contractor Portal User's Manual

- i. If the tank does not have a lining, you will receive the following message.
  - Lining Inspection Permit Applications require a facility that has at least one tank with lining
- f. Comments field is only required when "Other" is selected under Work to be Performed.



- 2. Clicking on Save & Continue button located at the bottom of the window to open the next window in the process.
- For Cathodic, Install and Upgrade permit types the next window will be Equipment.
- **Abandonment In Place** and **Removal** permit types will move to Supplemental Information.
- The **Reline** permit type will move to Lining Compatibility screen.
- **Lining Inspection** and **Hot Work/Tank Entry** will move to the Terms and Conditions screen.

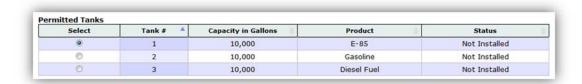
To show all the screens in this manual, we will follow the application process for **Cathodic**, **Install** and **Upgrade** permit types and therefore move on to the Tank Equipment screen. Supplemental Information and Terms and Conditions windows will be shown later on.

# 6.2.1.4 Tank Equipment

The **Equipment** window needs to be completed if you are entering Cathodic, Upgrade or Install permit types.

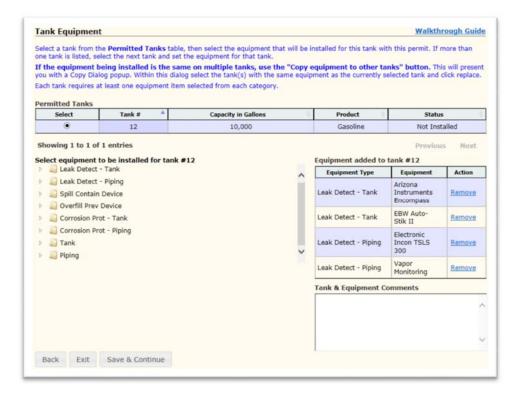
The tanks selected on the Tank screen are shown in the Permitted Tanks list. Equipment will need to be set for each tank. For Install applications, one or more items from each category will need to be selected in order to save to the next screen. For Cathodic Protection applications an item from both the Corrosion Protection Tank and Corrosion Protection Piping will need to be selected. Additional comments may be added.

1. Select a tank from the **Permitted Tanks** list you want to set equipment for.



- 2. The **Select equipment to be installed for tank #** displays below the tank list for you to make equipment selection. In this example, tank #1 is shown.
- 3. Select the equipment that will be installed for the selected tank by expanding a category and placing a check in the box by the equipment name.

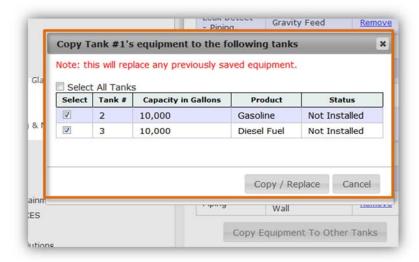
**Note:** For Install and Cathodic Protection permit type applications, a piece of equipment from each category will need to be selected for each tank. For Upgrade permit applications, at least one piece of equipment needs to be selected for each tank.



- 4. As you select the equipment, the Equipment Type and Equipment name will display in the **Equipment added to tank #**, located on the right of the window.
- 5. Sump type equipment items will have a list of
- 6. You can remove a piece of equipment from the items selected list by clicking on the **Remove** link or deselecting it from the equipment tree on the left.
- 7. If you have additional tanks that will have the same set of equipment installed, click on the **Copy Equipment To Other Tanks** button.

Underground Storage Tank Contractor Portal User's Manual

7. The **Copy Tank #** dialog will open to allow you to select which tanks the current tanks equipment will be copied to.



- 8. Click on **Copy / Replace** button to save. If you have already saved equipment to the tanks that are selected, this will replace that list.
- 9. On the Equipment screen **Permitted Tanks** list, you can select the tank that you had the equipment copied to. You will see the equipment is also in the **Equipment added to tank** # list for that tank.
- 10. Adding / Removing items on one tank: If there is additional equipment that needs to be added to one of the tanks that won't be added to another, you can add it by selecting the tank in Permitted Tanks list and then selecting the additional piece of equipment. You can also remove a piece of equipment that is not needed on one but needs to be left on the other tanks by selecting the tank in the Permitted Tanks list and clicking on the Remove link for that piece of equipment.
- 11. Any additional comments needing to be made can be entered in the **Tanks & Equipment Comments** box. Select the tank from the **Permitted Tanks** list and enter text.
- 12. When all the equipment has been selected, click on **Save & Continue** button located at the bottom of the Equipment screen.

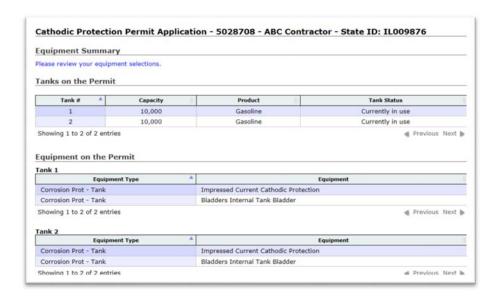


- 13. Review the Equipment Summary screen to verify that all equipment has been added.
- 14. If any corrections need to be made, click on the **Back** button. You will be asked to Save, Discard or Cancel. Click on **Save**. This will take you back to the Tank Equipment screen. Make the necessary changes by following the above directions. When changes are completed, click **Save & Continue.**



### 6.2.1.5 Equipment Summary

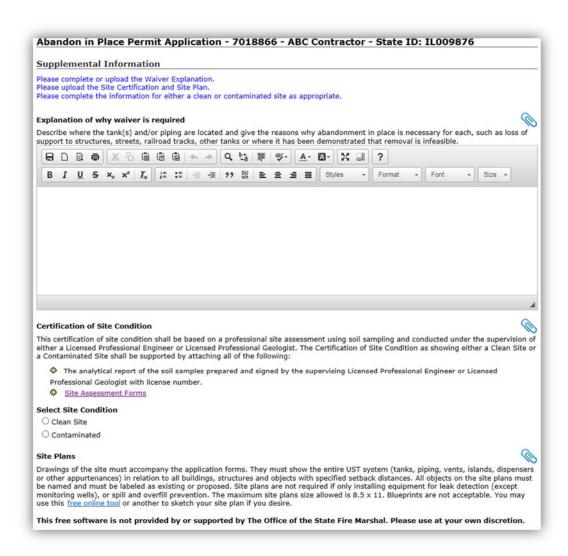
The **Equipment Summary** window is shown for **Cathodic Protection, Install** and **Upgrade** permit types. It displays the list of items for each tank that was selected to have work and the work to be done for each tank.



To make corrections, click on the Back button. If correct, click on the Save & Continue button to move on to the Supplemental Information window.

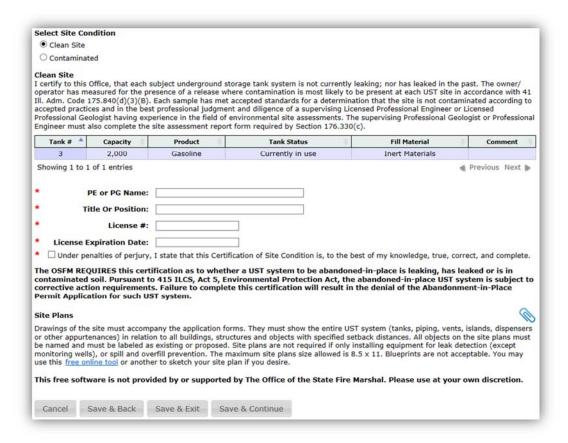
## 6.2.1.6 Supplemental Information

**Abandon in Place, Cathodic Protection, Install, Removal** and **Upgrade** permit types have a **Supplemental Information** window. Each of these Supplemental Information windows gathers information relevant to the permit type. As an example, below is a screen shot of the Supplemental Information screen for an Abandon in Place. The directions in blue text listed at the top of the screen explains what is needed in order to complete the screen.

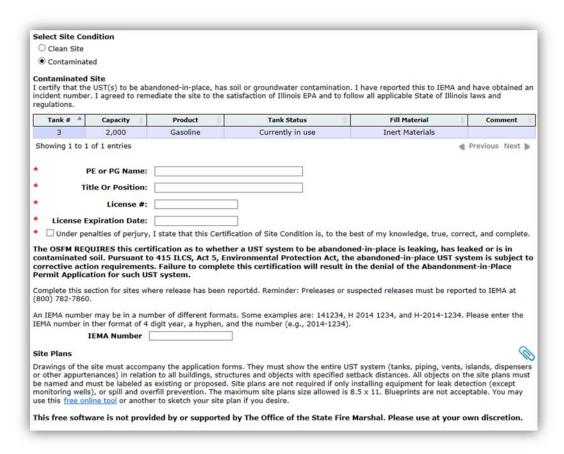


Under Select Site Condition on an **Abandonment In Place** is a setting to select if the site is a clean or contaminated site.

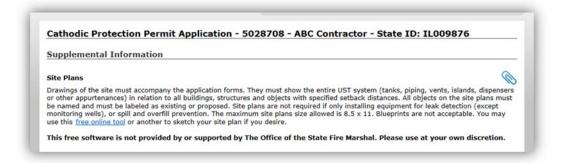
When the Clean Site option is selected, the Clean Site section expands for information to be collected.



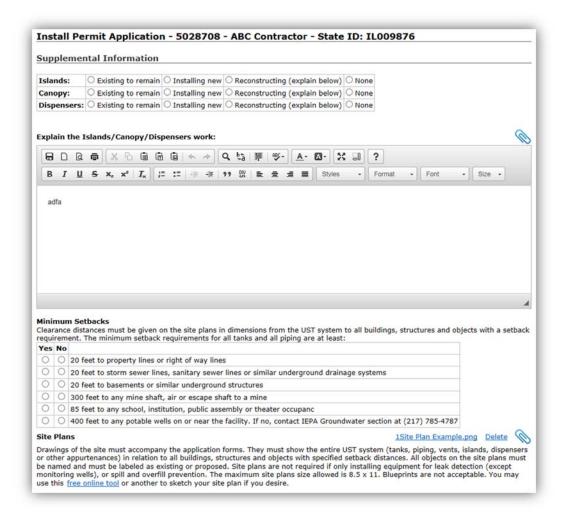
When the Contaminated option is selected, the Contaminated Site section expands for further information to be collected.



Cathodic Protection's Supplemental Information window needs only the Site Plans.



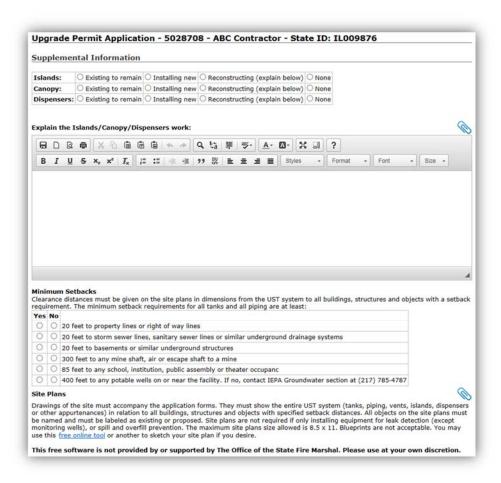
The **Install** permit type Supplemental Information window needs information concerning Islands, Canopy, Dispensers and Minimum Setbacks along the Site Plans.



**Removal's** Supplemental Information needs IEMA Number(s), Site Plans and information if the tank is Pre-1974.



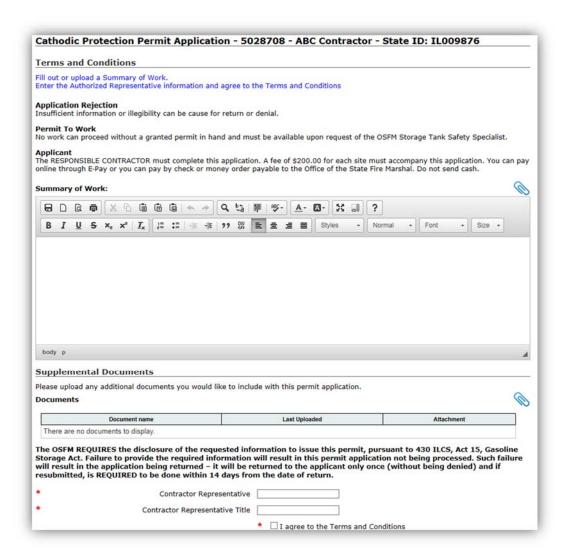
**Upgrade**'s Supplemental Information window needs information concerning Islands, Canopy, Dispensers and Minimum Setbacks along the Site Plans.



#### 6.2.1.7 Terms and Conditions

All permit types have a **Terms and Conditions** window. With the exception of Abandon In Place, they all have a Summary of Work. They all have a Supplemental Documents section along with the required Contractor Representative, Contractor Representative Title and an I agree to the Terms and Conditions check off box.

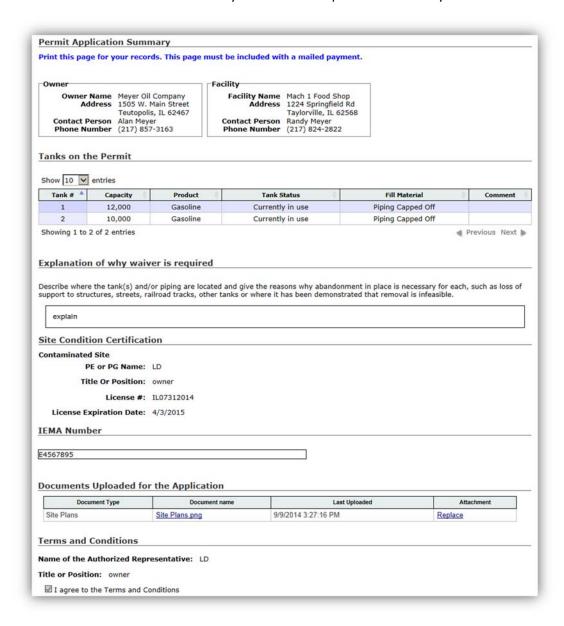
Note: Summary of Work is required on all permit type applications.



Click on the Save & Continue button to move on to the Permit Application Summary window.

### 6.2.1.8 Permit Application Summary

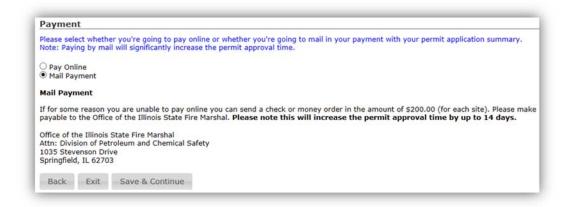
All permit types have a **Permit Application Summary** window for contractors to review the information they've entered. Click on the Proceed to Payment button to proceed to the Payment window.



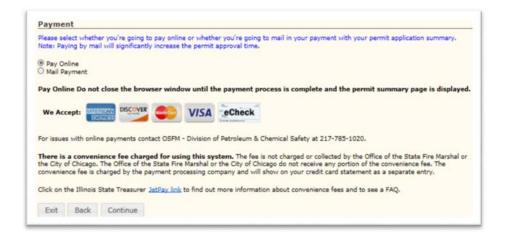
## **6.2.1.9** Payment

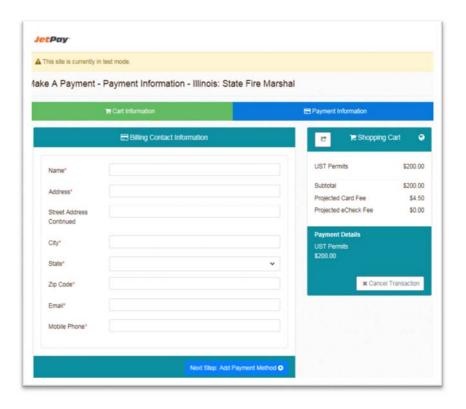


Select the type of payment that will be submitted. If selecting Mail Payment, the address to mail the check to is displayed. Click Save & Continue. The final application will display in the screen allowing you to print a copy of it for your records. You will also need to send a copy of the application in with your check. Keep in mind that submitting the check by mail c take up to 14 days longer to process the application than if you submit it online



When selecting Pay Online you will be taken to the Illinois State Treasurer's secure electronic payment program. Click JetPay link to find out more about making a secure online payment.

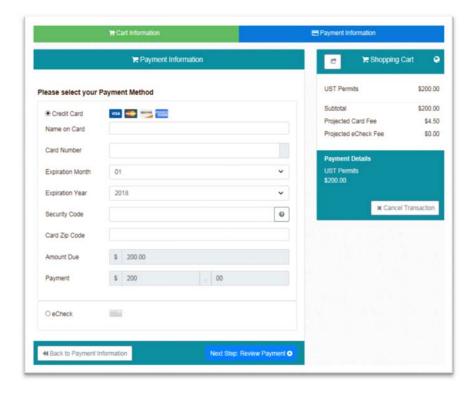




In the column on the right you will find the fee and fees listed. Use the Cancel Transaction to cancel paying the permit fee.

Enter the required information in order to submit your payment.

Click on the Next Step: Add Payment Method button.



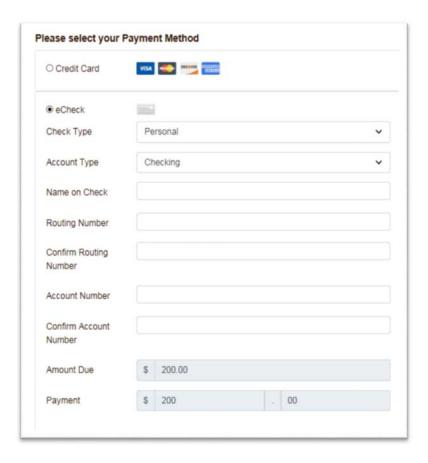
Enter your card information.

Click on Next Step: Review Payment button.

The fee amount will be displayed along with the fees associated with the permit.

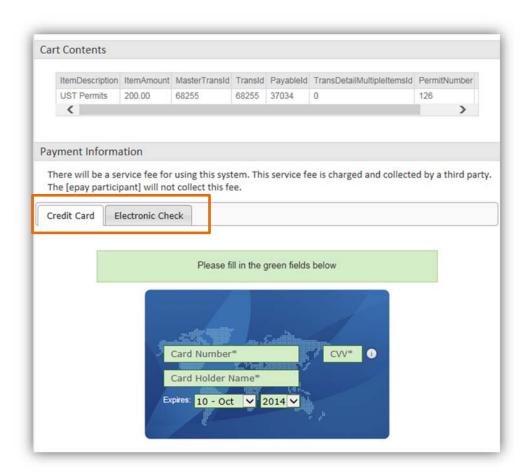
Place a check in the "I agree to the Payment Terms of Service and authorize this payment.".

Click on Make Payment button to complete the transaction.

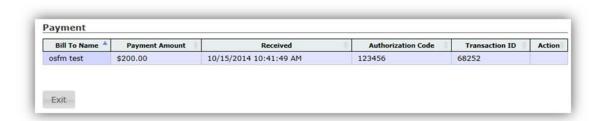


If paying by eCheck, select the radio button for eCheck.

Fill in your banking information and complete the transaction.



Once your payment has been completed on the E-Pay site you will be returned to your application showing the amount posted.



Clicking the Exit button takes you back to the Permit Applications window.

#### 6.2.2 Edit



A contractor may edit applications that have a Status of "Not Submitted" or "Rejected for Additional Information".

To edit on, click on the Edit link in the Action column to open the application.

Only applications that have a Status of "Not Submitted" may be deleted. To delete one that is not needed, click on the Delete link in the Action column.

## 6.2.3 Rejected for Additional Information



Click on the Edit link in the Action column to open the application that was rejected for additional information. The Permit Application Summary opens. Locate the section highlighted in orange.



- 1. When you find the orange colored box having a check mark in front of "There is an issue with this section", click on "Update Section" link. You will be taken to that section's screen to make the needed corrections.
- 2. Make corrections then check mark "Issue resolved" box and enter a comment.
- 3. Click on Save & Continue. You will be taken back to the Permit Application Summary window.
- 4. If there are other sections needing to be corrected/updated, click on the "Update Section" link and complete those.
- 5. On the Permit Application Summary window, click on the Resubmit Application button.

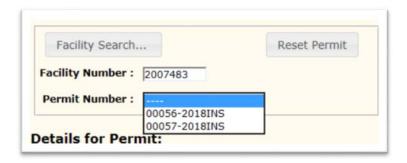
## 6.3 PERMIT AMEND / EXTEND / CANCEL

Should a permit need to be amended, extended or canceled, you can use this menu option.

Permit Amend/Extend/Cancel



Locate the permit by either searching on the permit number or facility number. If you do know the facility number, you can use the advanced search by clicking on the Facility Search button.



If there are multiple permit numbers, select the one needed from the dropdown list.



There are multiple buttons for you to choose. Permit Documents, Cancel Permit, Schedule Permit, Amend Permit and Extend Permit. If the permit has expired/been completed you will only see the Permit Documents button.

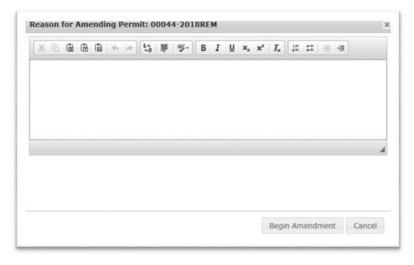
**Permit Documents:** You can review the permit's documents by clicking on the Permit Documents button.



Permit documents that were uploaded during the creation of the application and the permit itself are saved as PDF files. Click on the document link. Depending on what browser you are using you may be asked to open/save.



**Extend Permit**: Selecting the Extend Permit option will take you to the Payment – Extension screen. Choose the method of payment and follow the instructions on the screen.

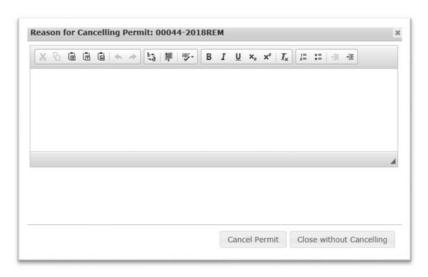


Underground Storage Tank Contractor Portal User's Manual

Amend Permit: Enter the reason for amending the permit. Click on the Begin Amendment button.

You will be taken to the Facility and Owner Details where you can make any changes if needed. Click on the Save and Continue button.

You will be 'walked' through the application the same as you were when it was first submitted, with the exception of the payment. Make the necessary changes and click on the Resubmit button.



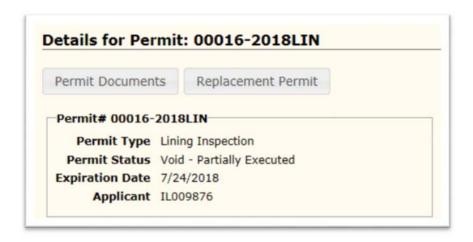
Cancel Permit: Enter the reason for canceling the permit. Click on the Cancel Permit button.

**Schedule Permit:** The Schedule Permit will open the Schedule Permit window where you can create schedules for the permit. You can also Cancel the permit and schedules from this window. Instructions for scheduling further on in this document.

#### **6.4 Replacement of Permit**

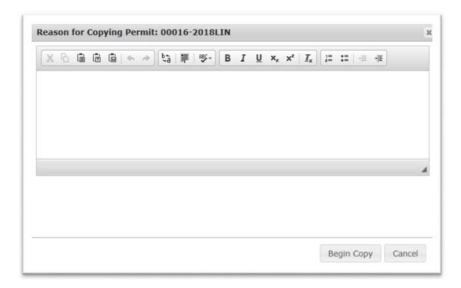
The Replacement of Permit allows you to apply for a 'copy' of an existing permit that has expired or been canceled.

Search for the permit by Facility Number or Permit Number.



Underground Storage Tank Contractor Portal User's Manual

Click on the Replacement Permit button.



Enter the reason for needing to replace the permit and click the Begin Copy button.

The Permit Application Summary window will be opened for you to view.



Click on the Proceed to Payment button and follow the instructions.

Underground Storage Tank Contractor Portal User's Manual

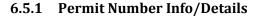
## 6.5 Permit List

The permit list displays 2 lists of permits. It displays a list of permits where the contractor was designated as the contractor performing the precision test and it displays a list of permits the contractor has applied for at OSFM.



There are a number of useful links on the page.

- Permit Number / Info hyperlink will bring up the permit details.
- Schedule Permit hyperlink will allow the permit to be scheduled.
- Facility Name hyperlink will bring up the facility location on a map.





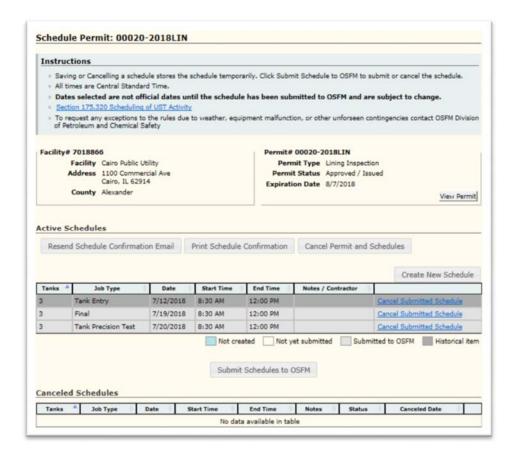
The permit detail screen displays additional details about the permit. It shows the facility, address, permit status, permit expiration date and the tanks on the permit. If the permit has been scheduled it will also show the scheduled jobs below the tanks in the Permit Schedules section.

Click the View Permit button to see a pdf copy of the permit. If there have been extensions granted, there will be a list of multiple permits displayed.

Click the Schedule Permit button to schedule the permitted jobs.

#### 6.5.2 Permit Scheduling

A permit may be scheduled by clicking the Schedule Permit hyperlink located on the Permit List screen or the Schedule Permit button on the Permit Detail Screen.



The permit schedule screen provides information about the permit and allows the contractor to schedule permitted activities. Some of the information provided is the number of revisions to the permit schedules, the earliest date work may begin on the permit, and the expiration date of the permit.

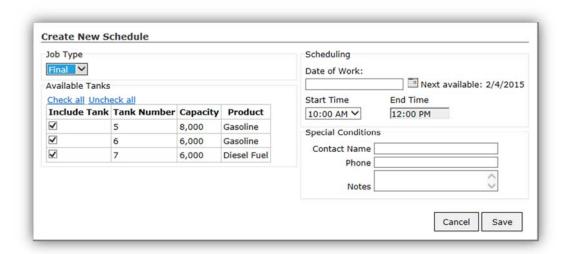
The Active Schedules table lists the scheduled permitted activities. The table defaults to a list of the activities to be scheduled for the permit. As activities are scheduled the default activities are replaced with the scheduled activities.

Click on the Resend Schedule Confirmation Email to resend the confirmation.

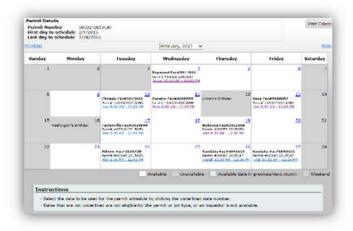
Click on the Print Schedule Confirmation to print the confirmation.

To cancel the Permit and Schedules, click on the Cancel Permit and Schedules button. You will be asked for a reason. Enter a reason and click on the Cancel Permit button.

Click the Create New Schedule button, or the Create link on the activity, to create a schedule for a permitted activity. The Create New Schedule window will open to allow you to select a date that is open by clicking on the calendar icon next to Date of Work:



For each new activity the permitted tanks which will be worked on in the activity must be selected. By default all permitted tanks are included. Click the check box next to each tank to select or unselect the tank. There is also a Select All button which will select all the permitted tanks.



printed out using the Print Calendar button.

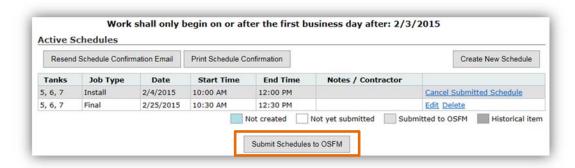
The permitted activity Job Type must also be selected.

A calendar will open showing which days have scheduled jobs. The days are color coded showing Available, Unavailable, Available date in previous/next month and Weekend. You can move through the calendar using Next and Previous links. To set the date, click on the day/number link. The calendar will close allowing you to set the Start Time.

The month shown in the window may be

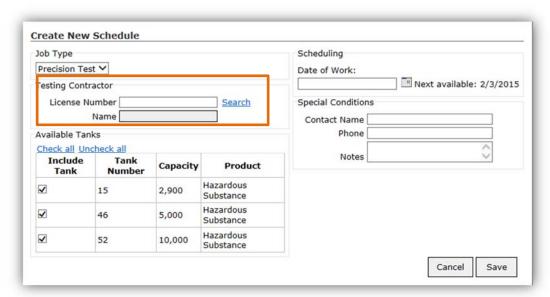
Set the Start Time when needed and Contact information, if needed, and click on Save.

To finish submitting the schedule to OSFM, click the **Submit Schedule to OSFM** button. Clicking this button makes the schedule official and affects the revision count if a schedule is changed.



The Cancelled Permit Schedules section shows a list of previously submitted scheduled activities which have been cancelled for this permit.

Tank test activities require a testing licensed contract to perform. Before the activity may be scheduled the testing contractor has to be listed. This may be done by entering the contractor license number or searching for the contractor.

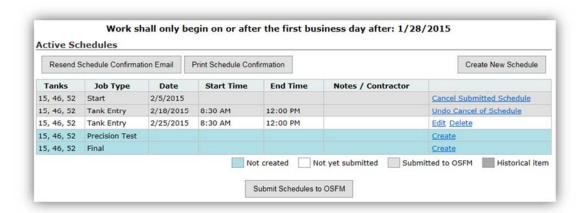




To search for a contractor, click on the Search link. Enter either the Contractor Number (state license number) or Contractor Name and click Search.

If the search is done on name, there may be multiple contractors returned. Click on the contractor number to select the contractor performing the testing. The License Number and Name fields are filled with the selected contractor.

k Contractor Portal User's Manual



Clicking Delete will delete the saved schedule so it will not be submitted to OSFM. Clicking Edit allows the saved schedule to be modified.

Click Submit Schedule to OSFM to submit the schedule to OSFM. Note: Not every activity has to be scheduled before submitting the schedules to OSFM.

Submitted scheduled activities may be cancelled by clicking cancel. When clicked the activity moves to the Cancelled Permit Schedules list. It may be restored (uncancelled) until the Submit Schedule button is clicked. Schedules may be cancelled individually or in groups. Once the Submit Schedule button is clicked, the group of cancelled schedules submitted count towards the number of schedule revisions available for the permit.

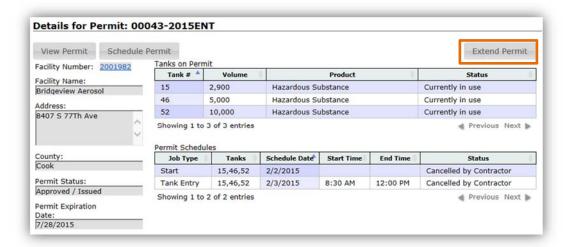


#### 5.4.3 Permit Extensions

A permit may be extended by clicking the Permit Number / Info hyperlink located on the Permit List screen.



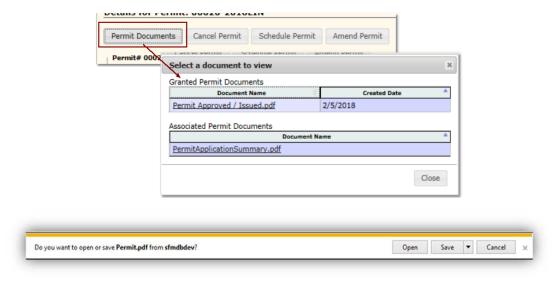
The Details for Permit window will open. Click on the Extend Permit button located in the upper right corner.



The Payment – Extension window opens. Select Pay Online to make the extension payment online or Mail Payment to mail it in. Follow the instructions for making a payment in section 4.3.1.9. Once the payment has been posted, the extension will show on the Permit list with a Permit Status of "Extension Granted".



To view the permits from the scheduling window click on the "View Permit" button. Listed will be the original permit along with each extension that has been granted. Each one in the list is a link to its corresponding permit which is in pdf format for you to download or print. Click on the document and you will be asked to Open or Save the file. Selecting Save will save the file to the Download directory. By default the file is named with the Permit Number. Selecting Save As will allow you to set the directory and file name.



## 6.6 UNEXPIRED PERMIT SEARCH

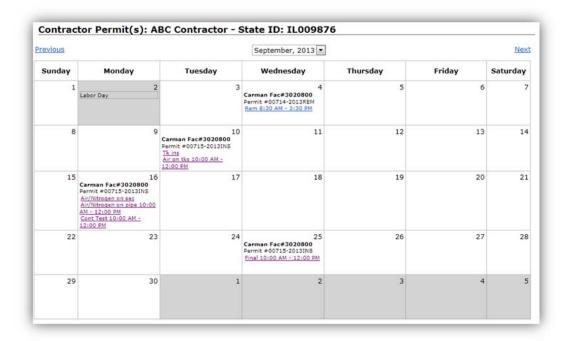


Using the Unexpired Permit Search will take you to the Unexpired Permits Public Inquiry page.

## 6.7 JOB SCHEDULE CALENDAR

The Job Schedule Calendar provides a monthly view of permitted job schedules and testing job schedules. Clicking on a schedule transfers you to the appropriate screen for the type of schedule.

The Next and Previous links allow navigation from one month to the next. Changing the month in the dropdown will display the newly selected month.



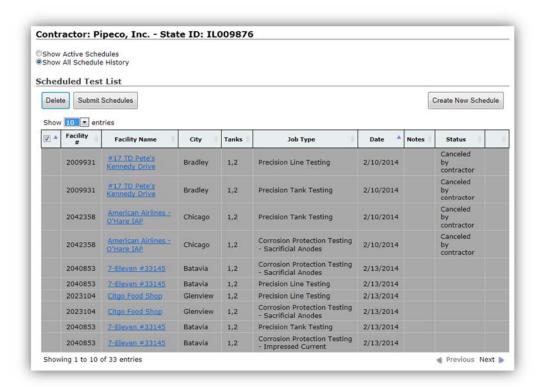
Clicking on the link of a scheduled job will open the Details for Permit window. The window allows you to review the job details. Click the Cancel button to close the window and return to the calendar view.

### **6.8 TEST SCHEDULES**

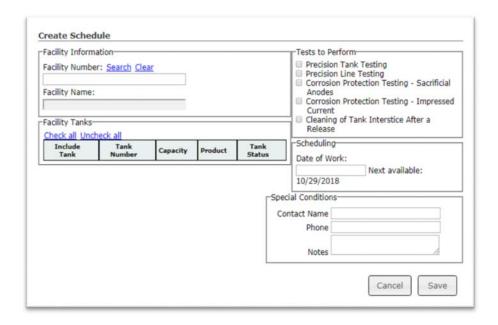
Certain activities, even though they are not permitted, are required to be scheduled under 41 ILL, Adm. Code 175.320(d). These non-permitted activities are scheduled on this page and previously entered schedules are displayed. Schedules which have not been submitted to OSFM may be deleted or submitted by selecting the checkbox next to the schedule(s) and clicking the appropriate button. To edit a schedule which hasn't been submitted click on the Edit link. Once a schedule is submitted the only available action is to cancel it. Clicking the Create New Schedule button allows a new schedule to be entered.



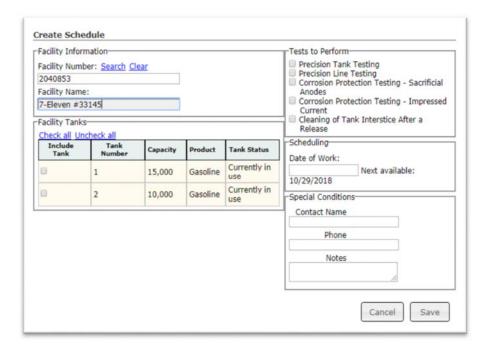
To display the full history of these schedules select the "Show All Schedule History".



After clicking the Create New Schedule button, the following appears.



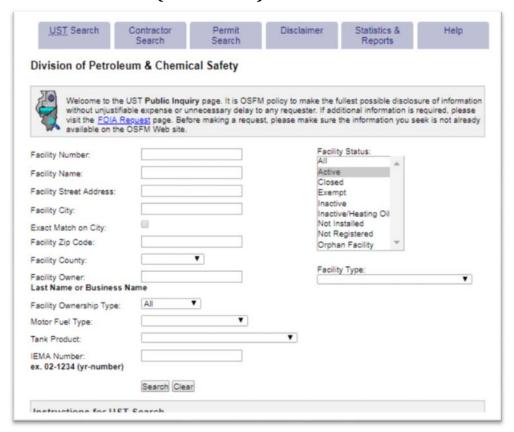
To select the facility, type in a facility number and press TAB or click the Search link and select a facility.



Select the tanks involved in the test and the type of test(s) to perform. Multiple tests may be selected if they are to be done on the same day. A schedule will be created for each test type. Enter the date of the test. If there is a contact other than the normal contact enter that information. If there are any special notes about the test enter those as well. Click save to save the schedule. The schedule will have to be submitted before it is official.

# 7 FACILITY INFORMATION

## 7.1 FACILITY INFORMATION (UST SEARCH)



# 8 HELP INFORMATION

Contractor Information/License Manual Help Manual TeamViewer Download

# 8.1 CONTRACTOR INFORMATION / LICENSE MANUAL

This link will open the user manual that will help contractors view, edit, update their company and contact information. It will also help in managing their employee certifications and the contractors licensing.

## 8.2 HELP MANUAL

This link will open this document.

Underground Storage Tank Contractor Portal User's Manual

## 8.3 TEAMVIEWER DOWNLOAD

This link will guide you through downloading the TeamViewer should you need help with the PC and/or application.